# Support and Services for students at Vytautas Magnus University



Education 360°



#### VMU Website

• Our main information website:

## www.vdu.lt/en

• Information on services provided to students of VMU:

## http://www.vdu.lt/ students





## The main informationdesk for information, procedures, and general questions at VMU -

### **Student Centre**

- E-mail us to studentas@vdu.lt\*
- CALL (+370 37) 751 175
- VISIT, K. Donelaičio str. 52 111

\*This e-mail is administered by Student Centre (SAD), which is a main information-desk for students of VMU





# Other possibilities to get information or consultation regarding your questions:

In a **non-formal** way:

- your personal mentor at VMU
- Senior (higher-year) students of VMU

In a **formal** way:

- Student Affairs Department (Student Centre) for social issues and other problems
- Studies Department for academic issues
- International Cooperation Department
- Student's Representative Council (in all cases)



## VMU Student portal

http://studentas.vdu.lt

Username –

Password –

Can't login? Use Support link!

#### Student portal



no constant		

Password

Username

Log in

Can't login? Sup

### Student Portal <a href="http://studentas.vdu.lt">http://studentas.vdu.lt</a>



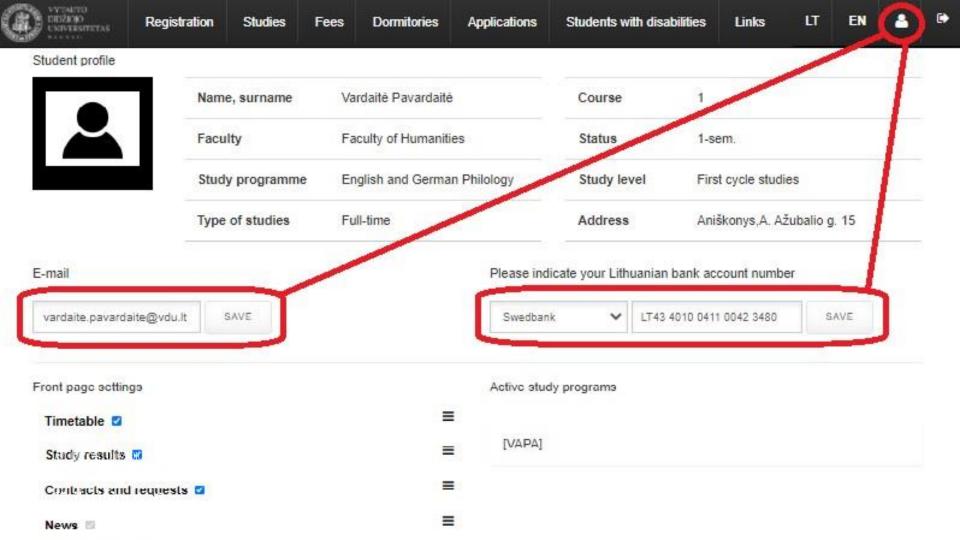
#### On a Student Portal you can:

- Find general or just your Faculty's information addressed to you (on the News section) or general university information (on the Student information section)
- See your study results ar course timetable;
- Register to study courses, sports/arts activities, or for volunteering at the University
- Make your payments (tuition or accommodation fees)
- Evaluate your courses
- Review Orders, that are related to your studies, as well as your study results
- Reserve a dormitory room for yourself or your guest or parking space at the parking lot next the dormitory (available only for the residents of the dormitory No. 2)
- Learn the etiquette of disability or submit your personal data, if you are a student with a disability
- submit e-requests to VMU and order different certificates
- Complete your finalization procedure

## Student Portal <a href="http://studentas.vdu.lt">http://studentas.vdu.lt</a>



- In the section *Student Profile* you need to (see information on the next slide):
  - Enter or change your personal email address
  - Provide or change information of your personal bank account number, of the Bank which is operating in Lithuania (it is obligatory after opening bank account in Lithuania) please note, that it will be used to transfer or other types of financial support to you.

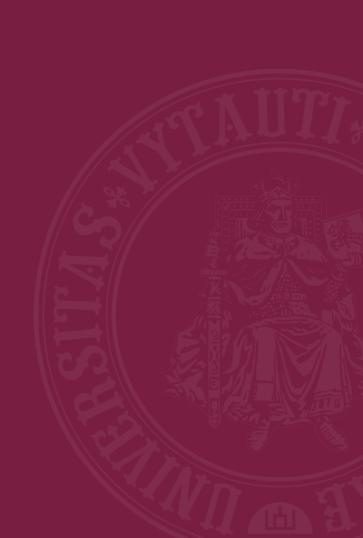




## VYTAUTAS MAGNUS UNIVERSITY

Student Centre





## VMU Student Centre

K. Donelaičio g. 52, room 111 Phone no.: (+370 37) 751 175 E-mail: studentas@vdu.lt

- Be directed to a specific office of VMU, based on the type of your issue and questions
- Get consultation on Lithuanian Student ID card (LSIC) or International Student ID card (ISIC)
- Take your certificates
- Get information on student loans, dormitories, scholarships, fees, compensations, etc.
- Get a primary consultation on international exchange programmes
- Get consultation on study processes
- Complete your finalisation procedure
- Get information about VMU clubs, organisations and Volunteering opportunities







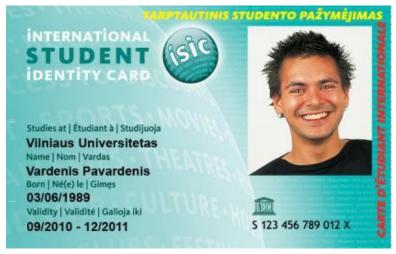
Information, consultations and directions

#### LSIC vs ISIC

LSIC – Lithuanian student ID card, <a href="https://lsp.lt/en">https://lsp.lt/en</a>

ISIC – International student ID card, <a href="http://www.isic.lt/en/">http://www.isic.lt/en/</a>





## Certificates issued by the University



All certificates should be ordered online, by using <a href="https://studentas.vdu.lt">https://studentas.vdu.lt</a> >

#### **Applications > Certificates**

- Types of certificates:
  - Transcript of Records
  - Certificate of Student Status
  - Certificates of Accommodation in the Dormitory
  - Certificate about incomes from the University
  - Certificate about fees paid to the University
  - Certificate about foreign languages

#### You may:

- Download and print it from Student portal (<a href="https://studentas.vdu.lt">https://studentas.vdu.lt</a>)
- Take Certificates at Student Centre (if it is necessary and if you have applied to get the hard copy of it)

You can check and pay all of your fees for university (tuition, accommodation, etc.) by using Student Portal <a href="http://studentas.vdu.lt">http://studentas.vdu.lt</a>

You may pay your fees on <a href="http://studentas.vdu.lt">http://studentas.vdu.lt</a> > Fees, by:

- using one of Lithuanian Bank accounts (free of charge)
- VISA, Mastercard or Maestro card (free of charge)
- creating an invoice and paying your fees in "Maxima", or "PerlasGo" terminals (it is additionally charged)

#### **Scholarships for full-time students**



In accordance with a **Description of University's Scholarship Awards Procedure**, full-time students may be awarded following scholarships:

- Encouragement scholarship (2 BSB (110 EUR) or 3,75 BSB (206,25 EUR))
- One-time scholarship:
  - The University honorary scholarships (size of 10 BSB (550 EUR))
  - A one-time Social Scholarship (size of no more than 4 BSB (220 EUR))
  - A one-time Encouragement Scholarship (size of no more than 5 BSB (275 EUR))
- Mobility programme scholarship
- University Rector's scholarship
- University Sponsors' scholarship
- Special programme scholarships
- ...

<sup>\*1</sup> BSB – size of Lithuanian Basic Social Benefits is equal 55 EUR

## Services of The State Studies Foundation of Lithuania for European Union, European Economic Area country citizens and Lithuanian Descent

**State-Supported Loans** are preferential loans for students issued through the selected credit institutions (banks) for one academic year.

- All students enrolled on the first, second and third cycle, integrated and non-degree studies at higher education institutions in Lithuania can apply for a State-Supported Loan.
- Types of the State-Supported Loans:
  - Loan to cover tuition fee. Maximum amount equals the yearly tuition fee of the study course you attend. This loan is paid directly to the account of an institution of higher education until July 1.
  - Loan to cover living expenses. Maximum amount € 3920 per year. This loan is paid in equal monthly installments until July 1 to the borrower's personal account (for last year students until graduation)
  - Loan for partial studies abroad. Maximum amount € 2940, to be paid all at once to the borrower's personal account

State Studies Foundation provides **Support for the Studies of Children and Grandchildren of Expatriates and Foreigners of Lithuanian Descent at Lithuanian Schools of Higher Education**. They can apply for two (both) types of support:

- scholarship
- social disbursement

MORE INFORMATION: <a href="https://vsf.lrv.lt/en/">https://vsf.lrv.lt/en/</a>

#### Equal opportunities and social inclusion



- **Equal access for all members** of University's community to the full range of opportunities offered by the University.
- VMU identifies potentially emerging issues of intercultural and globalised Lithuania and University's community, therefore it takes actions to create diverse and, in the meantime, community-led and tolerant academic community. Our aim is:
  - To adapt studying process and environment
  - To develop social and cultural integration
  - To raise awareness and promote commonalities
- University legal acts on Equal opportunities and social inclusion are:
  - The Code of Ethics of VMU
  - VMU disability policy "University of inclusive opportunities"
  - Gender Equality Plan (GEP) 2021-2025

IMPORTANT: If you are a witness of aggressive behavior, violations of University rules or legal acts of the Republic of Lithuania, please, do not remain indifferent and inform us by an e-mail <a href="mailto:anonimas@vdu.lt">anonimas@vdu.lt</a> (anonymity guaranteed)

#### Finalisation procedure

VYTAUTAS MAGNUS UNIVERSITY MCMXXIII

(before finishing your studies)

#### Students have to complete their finalisation with the University when:

- the period of their exchange studies, practices, internships or other type of studies at the University is coming to an end, before student is awarded his or her Transcript of Records
- studies are coming to an end, before diploma award ceremony
- studies at the University are terminated
- student is removed from the lists of students by the University

University keeps a right, under the Lithuanian Republic legal acts, to turn to the Lithuanian Republic and other institutions for the recovery of damage if Student does not complete finalisation procedure.

In order to complete your finalisation procedures, please contact **VMU Student Centre** 

# IF YOU HAVE ANY QUESTIONS RELATED TO STUDENT SUPPORT AND SERVICES, PLEASE DO NOT HESITATE TO CONTACT VMU STUDENT CENTRE

(Student Affairs department)

Address: K. Donelaičio str. 52–111, Kaunas

Phone: +370 37 751 175

Email: studentas@vdu.lt